

General Terms and Conditions of the Prize Draw "SantaClass"

General provisions

The organiser of the "SantaClass" prize draw is Istrabenz Turizem d.d. (LifeClass Hotels & Spa), Obala 33, 6320 Portorož (hereinafter referred to as the "organiser" or "operator"), www.lifeclass.net, and is organising a prize draw during the period from 1/12/2023 until 22:00 on 24/12/2023.

Who can participate?

Anyone who agrees with the rules can participate in the prize draw. Employees of the organiser, their immediate family members and other persons involved in the organisation of the prize draw are not allowed to participate in the prize draw.

If the winner is a minor, a parent or guardian of the minor must sign a statement and agree to receive the prize. The statement of consent for the minor is given at the time of acceptance of the prize and contains the personal data of the guardian, the consent and the personal data of the minor.

How it works

To enter the prize draw, participants must fill out the form in full, which they will receive when making a purchase of at least €15.00 at Cafe Central from 1/12/2023 including up to 24/12/2023, and submit it in a collection box. A participant may submit more than one form.

Purchase of a service is not a requirement to enter the prize draw. Participants can also enter the prize draw by describing their best, most embarrassing, or most hilarious moment related to sweet festive treats in a text of 300–500 words and submit it on the form provided at Cafe Central.

The prize draw will take place on 25/12/2023 at 10.30 in Cafe Central and will be conducted publicly. The winners will be selected from the pool of submission forms received between 1/12/2023 from 8:00 and 22:00 on 24/12/2023. The draw will be overseen by a three-person panel of the organiser. The panel will verify that the winner has fulfilled all the eligibility requirements for the prize draw in accordance with these Rules. If the entry is found to be invalid, the prize will not be awarded.

By submitting the form, participants in the prize draw confirm that they fully accept the terms and conditions of the prize draw, that they are aware of the terms and conditions for the processing of personal data and that they guarantee the accuracy and truthfulness of the data provided.

The prizes

The organiser will draw the winners from among all participants who submitted a fully completed form to the box, who will receive the following prizes:

- Weekend getaway for two at Hotel Slovenija
- Chef's menu with wine pairing for two at Istrian bistro & Tapas bar
- One use of the Spa Suite for two people for 2.5 hours
- Birthday cake from Cafe Central
- One hot beverage (coffee/tea) per day at Cafe Central for one month

- Thai back massage 30 min
- One entry to the Sauna Park for two people for 2 hours

The prize is not redeemable for cash, other prizes or cash payments, and is not transferable to a third party. The prize draw organiser reserves the right not to award the prize if:

- there is doubt about the authenticity of the data,
- the participant is found to have participated in the prize draw in breach of the rules and conditions of the prize draw.

Each participant can only receive one prize. If the same participant is drawn more than once, he or she will receive the prize for which he or she was drawn first.

Prizes will be redeemable from 1/1/2024 until 31/12/2024.

All participants who submit a fully completed form will receive a voucher for a 25% discount on their birthday cake order at Cafe Central, redeemable from 1/1/2024 until 31/12/2024.

Informing the winners and collecting the prize

The winner will be informed of the prize and how to claim it via the contact details (email address) provided on the form. Only complete entries submitted by filling out the form and containing all the information and details requested will be entered into the prize draw. In the event that an entry is drawn which is found by the organiser to be incomplete or illegible, that entry will be disqualified and no prize will be awarded to that participant.

Before claiming the prize, the winner will be required to provide the following tax identification information: first name, last name, tax number, date of birth. The winner is obliged to provide his or her details no later than 29/12/2023 by 10:00. If the winner fails to provide the information within the time limit, the prize will not be awarded.

If the winner is not a citizen of the Republic of Slovenia and does not have a Slovenian tax number, he or she must provide the following information: name and surname, address, place of residence, country of residence, country of tax residency, identity document number.

Non-residents who have a Slovenian tax number must also attach their Slovenian tax number according to the Article 35 of the Tax Procedure Act (ZDavP-2).

Taxes and advance payment of income tax

The organiser of this prize draw will be liable for the payment of income tax on the prize received, provided that the conditions set out in the previous point are met. The organiser will calculate and pay the advance tax on the prize in accordance with the applicable regulations. The gross value of the prize is tax deductible for the winner under the Income Tax Act. The value of the prize constitutes income (taxable income) in accordance with the Income Tax Act, on which the prize draw organiser calculates and pays income tax on behalf and for the account of the winner at a rate of 25%. All other costs and charges related to the use (e.g. income tax over and above the advance payment) are the responsibility of the winner.

Data collection and use

The personal data is the responsibility of the game organiser. The organiser has appointed Info hiša d.o.o., Likozarjeva ulica 14, 1000 Ljubljana, dpo.lifeclass@info-hisa.si as the data protection representative.

For the purpose of the prize draw, the participant will provide the organiser with the following information: first name, last name and e-mail address, which will be written on the entry form for the prize draw. The controller will keep the data provided by all participants for three months after the end of the prize draw and, in the event of a conflict, for the individuals involved in the conflict, for ten years after the conflict has been resolved.

The winners' details (name and surname) will be published on www.lifeclass.net and on the organiser's social networks for up to three months after the end of the prize draw. This data may be processed in third countries.

Providing your name, surname, tax number and date of birth is a legal requirement to claim the prize. This data is forwarded to the tax authorities and is kept by the contractor for 10 years after the end of the calendar year in which the prize is awarded.

If the participants indicate in their consent form that they wish to receive newsletters about commercial and non-commercial offers, news and benefits, the data will also be used for this purpose and will be used by the organiser until cancellation, either at marketing@lifeclass.net or in the newsletter itself.

During the processing of personal data, the person concerned shall have the possibility to consult, copy, update, rectify, block and delete the personal data in the database, in accordance with the applicable regulations.

In order to exercise their rights or in case of ambiguity in the processing of personal data, the participant may contact the controller, the Data Protection Officer or lodge a complaint with the supervisory authority, which is the Information Commissioner, Dunajska cesta 22, Ljubljana.

Binding rules

The rules are binding on the organiser and all other persons in any way connected with the prize draw and the prize distribution and on participants who, by participating in the prize draw, acknowledge and agree to be bound by these rules. The terms and conditions of the prize draw are available at <https://www.lifeclass.net/si/santaclass/>. The legal department of the organiser is responsible for the translation and interpretation of the individual articles of these rules. Any errors in the work of the panel and in the conduct of the game will be dealt with by the panel in a timely manner and in accordance with good business practices. In the event of a serious breach of these rules, the prize draw may be cancelled in its entirety and the prize draw may be re-run with appropriate corrections.

The organiser accepts no liability for:

- the consequences that the participant may suffer as a result of participating in the prize draw,
- the consequences of the use of prizes.

Change of rules

The prize draw organiser reserves the right to change the terms and conditions of the prize draw at any time if required to do so for contextual, commercial or technical reasons. The latest version of the Terms and Conditions of Participation is published on <https://www.lifeclass.net/si/santaclass/>.

Termination of obligations

Upon submitting the prize by e-mail or physical collection at the organiser's address or, where applicable, by signing a separate contract or declaration of acceptance of the prize, all obligations of the organiser towards the prize winner will be terminated. The organiser will not be liable for the cost of insurance or any other costs or legal charges that may be payable by the winner in settling any obligations with the authorities.

Cancellation of the prize draw

The prize draw may be cancelled if circumstances arise which are beyond the organiser's control or which cannot be prevented, eliminated or avoided. Participants will be notified of the termination of the prize draw by electronic or other public media.

Conflict Resolution

In the event of any conflicts arising in connection with the prize draw, the court of competent jurisdiction will be the Court of Koper.